

Housing Hartlepool Tenant Consultation Panel

Cost: Low	Expenses for travel and childcare will be covered when attending panel meetings
Time: High	Must attend monthly panel meetings
Requirements for Position: Low	Must be a tenant or resident of Housing Hartlepool or live on an estate managed by Housing Hartlepool
Training Offered: Yes	Support and training is offered

What is the Tenant Consultation Panel?

The Tenant/Resident Consultation Panel is key in bringing together resident representatives from across different neighbourhoods and to allow for resident involvement and engagement. The Panel can provide a scrutiny role by giving a resident/tenant's perspective on the delivery of services and issues that affect them. The panel is also a way for resident representatives to voice the experiences and interests of their neighbourhoods to Housing Hartlepool.

The Tenant/Resident Consultation Panel will be involved in a number of decisions relating to housing and services. For instance rent setting, service reviews, business plans and so forth. The panel will also help decide the venue and programme for the Annual Residents' Conference.

It is important that representatives on the panel also feedback to their relevant neighbourhoods, residents, and groups about the issues raised and what is being done. Panel members provide a great link between Housing Hartlepool and residents to ensure that residents/tenants know what is going on and can voice their opinions.

The panel also elect an executive committee that consists of the Chair, Vice chair (both must be tenants of Housing Hartlepool), and five other panel members. The executive is elected annually at the panel AGM.

The executive meets monthly to set the agenda for the next panel meeting, it can also meet when required to deal with urgent issues.

It is possible to be either a Full member or a Local member on the panel. Full members are tenants of Housing Hartlepool and local members are non-Tenants who live on estates managed by Housing Hartlepool

Joining the Tenant Consultation Panel?

Housing Hartlepool supports the Tenant/Resident Consultation Panel by providing an administrative base from which the panel can plan and organise its activities, cover the costs of travel and childcare for attending panel meetings, provide training based on panel members needs, and provide access to equipment that will assist the panel in fulfilling their roles including telephone, internet access, computers, meeting rooms and so forth.

For more information about the next Tenant Consultation Panel or about joining contact Housing Hartlepool on (01429) 525489 or visit their website [Housing Hartlepool](http://www.housinghartlepool.co.uk)