

Case Study: Charlene

Housing Hartlepool Tenants Consultation Panel

Charlene is involved with:

Sits on Housing Hartlepool Tenants Consultation Panel
Runs Central Correctors for Children

What made you decide to join the Housing Hartlepool Tenants Consultation Panel?

I had been asked by Mick Thompson, who works for Housing Hartlepool, to sit on the panel. I wanted to see what it was about, so I decided to come along.

What have you done whilst you have been on the Tenants Consultation Panel?

I have been to loads of meetings with the panel and have found it really interesting. As part of the panel we've been to different conferences and some have been in Newcastle. Being on the panel lets you get to know how Housing Hartlepool actually works. It's good because they (Housing Hartlepool) are trying to improve bad bits and the way they do things.

Do you feel that you have a voice on the Tenants Consultation Panel?

Yea, I don't come to these meetings for personal issues, I come because you see

loads of different people and you can get general information. We can also let the panel know what the kids have been doing and what is going on with the community. [Charlene runs the Central Correctors a children's club in the Phoenix Centre]

Would you recommend becoming involved with the Tenants Consultation Panel to other people?

I would now, I enjoy coming because it's a way of finding out information. Of course if everyone is waffling and it is boring then my head goes to sleep but it is interesting so it's worth it. You can find out lots of information so it is worth coming to.

To find out more about being involved with Housing Hartlepool visit our Housing Hartlepool [Tenant Consultation Panel Profile page](#).