

## Housing Hartlepool Consultation

<b>Cost:</b> <b>Free</b>	There is no cost to take part
<b>Time:</b> <b>Low</b>	Only a short, one off commitment
<b>Requirements for Position:</b> <b>Low</b>	Must be a tenant or resident of Housing Hartlepool
<b>Training Offered:</b> <b>No</b>	No training is required to take part

### Taking part in a Focus Group, Survey, or Questionnaire

Housing Hartlepool regularly consults with residents and tenants on issues and services in their neighbourhood as and when they are needed. Therefore, taking part in a focus group, survey, or questionnaire can be a simple chance to become involved and voice your opinions.

All the various opportunities will be advertised around your local area so look out for the chance to take part. Involvement in a focus group, survey, or questionnaire only requires a short amount of your time and gives you a chance to provide feedback to Housing Hartlepool.

### What is a Focus Group, Survey, or Questionnaire?

A focus group is a group who look at special subjects depending upon any needs or issues raised by either Housing Hartlepool or resident/tenants. Examples are repairs, investment programmes and environmental issues. If you are interested in a particular subject contact the Customer Relations Manager on 01429 525212 and we may invite you to a particular meeting.

Questionnaires and surveys will either be postal, by telephone, or door-to-door therefore taking part in these is simple, free, and requires only a few minutes of your time.